

ABOUT THIS REPORT

This report of the Bank of the Philippine Islands (BPI) combines our Annual Report to shareholders with our Sustainability Report, covering financial year January to December 2013.

This is the third year we are publishing an integrated report that is intended primarily for our institutional investors, customers, civil society organizations, and anybody interested to know more about our financial and non-financial performance. This Report presents a holistic view of our economic, financial, operational, social, environmental and governance performance.

Reporting process. The content of this report was determined based on the following: issues that are currently most important to our stakeholders and business operations; consultations with our business units to identify the social, environmental and operational topics that are most relevant to our business as a bank; sustainability issues, risks and opportunities as identified by the Bank's Sustainability Office; and performance indicators set by the Global Reporting Initiative (GRI G3.1) framework (www.globalreporting.org).

Reporting standards. On our sixth year reporting our sustainability progress, we have maintained the number of GRI indicators reported at 39, equivalent to a self-declared application level "B."

Scope of the report. This Report covers the 2013 performance of the BPI Group of Companies, comprising of the parent Bank of the Philippine Islands and its subsidiaries. Data in this report were consolidated from BPI Head Offices, domestic and international branches, satellite offices and subsidiaries—economic data came from audited financial statements (complying with Philippine Financial Reporting Standards), while information on environmental, social and operational performance came from management information systems and records of the various BPI Group units.

Assurance. Our Sustainability Office ensures that sustainability practices are embedded in each of our business groups. The BPI Sustainability Office (BSO) is composed of a dedicated team of people who drive, monitor and measure our sustainability performance. The BSO endeavors to seek external assurance of our report in the near future.

Feedback. We welcome feedback to improve our integrated reporting process. This Report comes with a feedback form and may also be downloaded from our website, www.bpiexpressonline.com. Feedback may be sent to our Corporate Planning Division and Sustainability Office.

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