

# FEEDBACK FORM

## BPI 2012 INTEGRATED ANNUAL AND SUSTAINABILITY REPORT FEEDBACK FORM

To assist us in improving our integrated annual and sustainability reporting, please provide us with your feedback.

I am a (please tick):

- |                                       |   |                                |
|---------------------------------------|---|--------------------------------|
| <input type="checkbox"/> Shareholder  | <input type="checkbox"/> Investor                                 | <input type="checkbox"/> Media |
| <input type="checkbox"/> Customer     | <input type="checkbox"/> Government/regulatory agency             | Others _____                   |
| <input type="checkbox"/> BPI Employee | <input type="checkbox"/> Consultant, supplier or business partner | (please specify)               |

1. How did you obtain a copy of the BPI 2012 Integrated Annual and Sustainability Report?

- |                                      |                                       |                                       |
|--------------------------------------|---------------------------------------|---------------------------------------|
| <input type="checkbox"/> BPI website | <input type="checkbox"/> BPI employee | <input type="checkbox"/> Others _____ |
|                                      |                                       | (please specify)                      |

2. Overall you found the:

• Approach and style of reporting

- |                                    |                                    |                               |                               |                               |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Very good | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|

• Amount of Information

- |                                    |                                    |                               |                               |                               |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Very good | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|

• Layout and design of the report

- |                                    |                                    |                               |                               |                               |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Very good | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|

• Graphs and tables

- |                                    |                                    |                               |                               |                               |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Very good | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
|------------------------------------|------------------------------------|-------------------------------|-------------------------------|-------------------------------|

3. Which part did you find most useful and why?

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4. How could we improve on the report?

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5. What topics or issues do you want to be added to the report?

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6. Any other comments and suggestions?

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Optional (for future mailing):

Name : \_\_\_\_\_  
Address : \_\_\_\_\_  
Phone : \_\_\_\_\_  
Email : \_\_\_\_\_

Thank you for your feedback.